

PSG

Professional Services Group

Your custom-made solutions team of experts

When industry standards are too generic for your business, that's where Rosslare's PSG - Professional Services Group comes in to help, with its experts that will assess your needs and tailor a custom-made solution that will benefit your teams globally. Rosslare is trusted, and we believe in becoming your long-term partner and enhancing your success with our dedicated services.

We take it personally

We are committed to creating long-term partner relationships with our clients and offer dedicated support. Each project has an assigned team that will provide a custom-made solution to your business's exact requests by meeting today's goals while supporting tomorrow's needs. This expert knowledge enables us to choose the best system configurations for your company while adhering to industry-specific software standards. The PSG division accommodates customized demands from clients. It provides highly secure and flexible solutions offering a new approach to access control management—enabling maximum security and maximum ease of use.



We make it happen globally

Present on all seven continents, we have teams that will assist you through the validation processes of the PSG division's custom solution expertly tailored for you, from deployment to adoption to roll out. We will manage complicated procedures with expertise, assist with regulatory compliance, and foster internal communication within your company in various industries while focusing on the big picture: your regional or global deployment. We focus on providing you with high-quality services through transparency and effective communication that will ensure quality results and the success of the tailored solution we crafted for your business, wherever you are, in whatever industry. We are passionate about what we do and believe that being your dedicated partner will help you succeed in your field.

We are part of Rosslare

Rosslare delivers solutions you can trust. For over 40 years, we've been enabling trust, productivity, and profitability with secure and simple access control solutions. Our in-house experts deliver high-quality solutions that leverage one of the industry's broadest product portfolios and a rich global integration and implementation experience.

As part of Rosslare, the PSG team has worked globally on many complex and diverse global projects. Whether you need to integrate from any system over a cross-platform API or provide an online monitoring application in case of evacuation, the PSG division

has the professional knowledge gained from Rosslare's over forty years of experience. It successfully implements complicated solutions from beginning to end for various market verticals and industries. The PSG division will adopt a comprehensive approach to providing solution services by addressing the most challenging deployment issues, reducing expensive mistakes, and ensuring that your investment is safeguarded for the foreseeable future. Our PSG team has successfully delivered many projects for our global customers across various industries, including education, health care, critical infrastructure, energy, and others.

Rosslare's particular unit, the Professional Services Group (PSG), is your custom-made solutions team of experts that will assess your needs and provide optimal solutions that meet industry-specific standards and requirements. Let us help you make the change you need to succeed.

PSG services include:



Migration and implementation

Whether you need to migrate 3rd party data, upgrade from an old system, change to new server hardware, or upgrade your software, our teams at PSG will guide and help you integrate into the latest Rosslare solution seamlessly and promptly. PSG experts will help you migrate and convert your existing data by guiding you or executing it as a turnkey service for peace of mind and perfect results.



Consulting

We assist our partners in evaluating various technology strategies, studying customer and site needs, studying the challenges, and providing them with strategic planning, architectural, operational, and cost-effective implementation that aligns with their IT and business goals.



Tailored development

Regardless of the scope or size of the project and its complexity, we will tailor a solution that meets your needs. In contrast to an off-the-shelf product, PSG is led by a team of professionals that will review the "brief" with the requirements, restrictions, and preferences and create a unique solution just for you, our trusted partner. PSG offers the development of single-purpose tools, as well as complex solutions and software customization services, when and if needed.



Automation

For your peace of mind, to cut your costs, and increase effectiveness while keeping your system up to date, PSG provides automation tools development. These tools will give autonomous processes based on the needs and requirements defined by your needs.



Advanced integration and implementation

When it comes to complex projects, there is a need for a customized approach and interoperability, considering various equipment and software that comprise the complete solution. Natively, access control lies at the core of every business environment. The PSG team combines complex environments with multiple elements by developing the required interfaces and integrations and simplifying project implementation.



Education and certification

We provide all our partners and customer with the education and certification needed to onboard their teams, get to know our solutions on a professional level, and be able to manage our solutions properly. We offer online and on-site training and certification.



Third-party development support

At PSG, we support your efforts to develop solutions and products based on SDK and API development tools provided by Rosslare. We have rich experience supporting and consulting hundreds of successful projects, tools, Mobile applications, integrations, and unique solutions.

For more information, please get in touch with our experts at: PSGinfo@rosslaresecurity.com